

Human Rights Defender's 116 Hotline_ November 1st, 2011

Wichtigkeit: Hoch

Hallo Josef,

das ist eine Mitteilung vom armen. OM, dass sein Büro gemeinsam mit 9 Nicht-Regierungsorganisationen eine kostenlose Hotline eingerichtet hat, die auch an Feiertagen funktioniert.

Es gibt eine schnelle Antwort in allen Fällen, wenn eine Person eine nicht zu rechtfertigende Behandlung durch z.B. die Polizei, Staatsanwalt, des nationalen Sicherheitsdienstes oder eine Überprüfungsbehörde erfahren hat.

Es gibt die erforderliche Rechtsberatung, einen Besuch zum betreffenden Ort/Institution und wenn notwendig in einigen Fällen auch die Weitergabe von Information an eine zuständige Behörde oder eine Richtigstellung von Information.

LG

Helene

Anfang der weitergeleiteten E-Mail:

Von: "Siranush Harutyunyan" <s_harutyunyan@ombuds.am>
Datum: 31. Oktober 2011 11:03:46 GMT+01:00
An: "Siranush Harutyunyan" <s_harutyunyan@ombuds.am>
Betreff: *** SPAM *** Human Rights Defender's 116 Hotline_ November 1st, 2011

RA Human Rights Defender's 116 Hotline to operate from November 1st, 2011

The Human Rights Defender of Armenia, in cooperation with 9 non-governmental organizations, is reopening his rapid response service.

From November 1st, 2011 with the support of the Human Rights Defender's staff, a 24 - hour 116 Hotline will be operating for the purpose of increasing the efficiency of rapid response and all-day duty implementation. The Hotline, managed by the staff, will also operate on play-days, memorial days and holidays. Moreover, **all Hotline incoming calls from all marzes (provinces) of Armenia are free of charge.**

Rapid Response is put into action in all cases, when a person has been unsubstantially apprehended by law enforcement authorities (Police, Prosecutor's Office, Special Investigation Service, National Security Service) where he/she has been subjected to cruel, inhuman and degrading treatment, or there is a threat to be treated in this way; the investigating body (investigation and preliminary investigation) declines a person's legal motions, namely to have a defender, translator, forensic medical expert consultation and first aid supply; a prisoner has been subjected to a cruel, inhuman treatment (beating, torture and etc.) in a penitentiary institution; in cases of torture (already happened or ongoing) in military units; when a person with serious health problems is recalled into military service; when Compulsory Enforcement Service executes its procedures illegally, etc.

In the indicated cases the rapid response goes in the following way:

- Provision of a necessary legal advice,
- A visit to the corresponding place
/institution/, if necessary

- In some cases - transmission of information to a proper body or information adjustment.
The rapid response will be implemented by human, technical and material resources of the Human Rights Defender's Institution and non-governmental organizations.

Kind regards,
Siranush Harutyunyan,

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